

**MOBILE SCAFFOLD
TOWERS
TOP FLEX XS**

Faradome[®]
WORK SAFELY AT HEIGHT



2025 MOBILE
SCAFFOLD
TOWERS
ASSEMBLY
AND OPERATING
INSTRUCTIONS



NOTE!
Read these operating instructions before using the mobile scaffold tower.
Always follow the OHS instructions.

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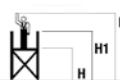
ASSEMBLY AND OPERATING INSTRUCTIONS FOR TOP FLEX XS MOBILE SCAFFOLD TOWERS

Model overview



EN 1004:2005

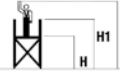
Mobile scaffold towers with dimensions of 75x160 cm without a folding frame

	HEIGHT / MODEL	S160XS-23	S160XS-34	S160XS-43	S160XS-54	S160XS-63	S160XS-74
	H2 (m)	3,00	4,12	4,96	6,08	6,92	8,04
	H1 (m)	2,31	3,43	4,27	5,39	6,23	7,35
	H (m)	1,00	2,12	2,96	4,08	4,92	6,04
	Scaffolding weight (kg)	45	71	98	109	130	144
Code	Description	Item	Item	Item	Item	Item	Item
F75200.40	Frame 0.75x2.0 (m)	2	2	4	4	6	6
F75100.40	Frame 0.75x1.0 (m)		2		2		2
P160	Railing		2	2	2	2	2
TR160.40	Crossbar	2	2	2	2	2	4
D160.40	Diagonal	1	1	2	4	4	6
RB160E	Landing with trapdoor	1	1	1	1	2	2
TF75E	Short toe board		2	2	2	2	2
TF160E	Long toe board		2	2	2	2	2
STAB1.40	Stabilizer			4	4	4	4
R125REG	Adjustable wheel Ø 125 (mm)	4	4	4	4	4	4
Outside of building		Without anchor					
Inside of bulding		Without anchor					
		Possibility to mount the kit for working on the stairs					



EN 1004:2005

Mobile scaffold towers with dimensions of 75x180 cm without a folding frame

	HEIGHT / MODEL	S180XS-23	S180XS-34	S180XS-43	S180XS-54	S180XS-63	S180XS-74
	H2 (m)	3,00	4,12	4,96	6,08	6,92	8,04
	H1 (m)	2,31	3,43	4,27	5,39	6,23	7,35
	H (m)	1,00	2,12	2,96	4,08	4,92	6,04
	Ciężar wieży jezdnej	45	71	98	109	130	144
Code	Description	Item	Item	Item	Item	Item	Item
F75200.40	Frame 0.75x2.0 (m)	2	2	4	4	6	6
F75100.40	Frame 0.75x1.0 (m)		2		2		2
P180	Railing		2	2	2	2	2
TR180.40	Crossbar	2	2	2	2	2	4
D180.40	Diagonal	1	1	2	4	4	6
RB180E	Landing with trapdoor	1	1	1	1	2	2
TF75E	Short toe board		2	2	2	2	2
TF180E	Long toe board		2	2	2	2	2
STAB1.40	Stabilizer			4	4	4	4
R125REG	Adjustable wheel Ø 125 (mm)	4	4	4	4	4	4
Outside of building		Without anchor					
Inside of bulding		Without anchor					
		Possibility to mount the kit for working on the stairs					


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LIST OF STAIR KIT PARTS

Stair kit

Kit for working on the stairs

For 75x160 cm mobile scaffold tower Code: KIT.SCHODY160XS

CODE	DESCRIPTION	KIT SCHODY
F75050.40	Frame XS 0.75x0.50 (m)	1
F75075.40	Frame XS 0.75x0.75 (m)	1
F75100.40	Frame XS 0.75x1.00 (m)	1
D160.AD.40	Diagonal KIT	2
VR.P	Base with a screw for adjustment	2
ATTACH.40	Clamp Ø 40	2

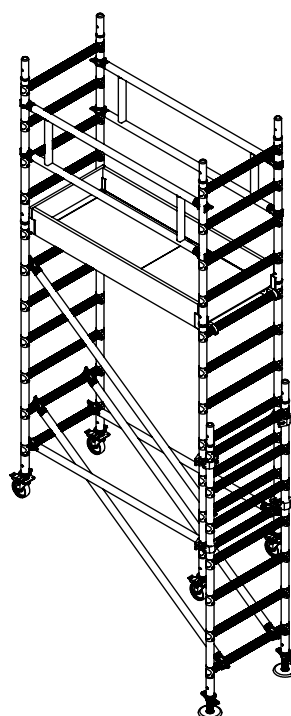
For 75x180 cm mobile scaffold tower Code: KIT.SCHODY180XS

CODE	DESCRIPTION	KIT SCHODY
F75050.40	Frame XS 0.75x0.50 (m)	1
F75075.40	Frame XS 0.75x0.75 (m)	1
F75100.40	Frame XS 0.75x1.00 (m)	1
D180.AD.40	Diagonal KIT	2
VR.P	Base with a screw for adjustment	2
ATTACH.40	Clamp Ø 40	2

The stair kit is only possible in configurations:

S160XS-23, S160XS-34, S160XS-43, S160XS-54;

S180XS-23, S180XS-34, S180XS-43, S180XS-54;





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INTRODUCTION

Assembly and operating instructions – general information

After unpacking, inspect the tower parts for damage. Check if you have received all the tower parts you ordered; if any are missing, contact the supplier.

Use only undamaged and properly functioning parts!

Prior to assembly and disassembly, the danger zone must be marked out and fenced off.

The use of the mobile scaffold towers, especially assembly and disassembly, must be performed in accordance with the regulations in force in the country concerned.

The mobile scaffold towers are made in accordance with EN1004.

When assembling, stabilising and using mobile scaffold towers, the operating instructions must be followed. The towers can only be erected by authorised persons who have been acquainted with these operating instructions.

The buyer loses his guarantee rights in the event of:

- the use of the product contrary to its intended purpose, characteristics, operating instructions or rules of use,
- the performance of repairs, alterations or structural changes by persons other than the Guarantor,
- the improper storage of the product or improper maintenance.
-

The mobile scaffold towers specified in this manual consist of various individual parts that can be purchased as spare parts or modules to expand the tower.

If problems arise when assembling, moving or folding the tower, report them to the supplier.

In mobile scaffold towers, all relevant parts should be inspected: casters, brakes, latching hooks and safety devices on frames and platforms.

Manufacturer

Faraone Poland Sp. z o. o. ul. Prosta 32, Łozienica, 72-100 Goleniów

Tel: +48 91 579 03 90, e-mail: info@faraone.pl, www.faraone.pl

Faraone Poland Sp. z o.o. shall not be liable for claims for damages by injured parties who have unintentionally disregarded the safety provisions and instructions in these operating instructions.


NOTE!

Read these operating instructions before using the mobile scaffold tower.
Always follow the OHS instructions.

Safety provisions - extract from EN1004 standard
RYS. A


RYS.A: Mobile scaffold towers can be assembled and disassembled only by authorised persons who have knowledge of the instructions and practical experience in assembly and use.

RYS.B: Damaged parts must not be used.

RYS.C: Only original parts in accordance with the manufacturer's instructions should be used.

RYS.D: The substrate on which the mobile scaffold towers are moved must be of adequate strength. This substrate must be level, without holes or significant protrusions. If working on uneven ground, any voids should be covered.

RYS.E: During displacement, there must be no materials or persons on the travelling tower. Check each time if there are no obstacles or electrical cables in the displacement area. The mobile scaffold towers have no insulation.

RYS. B

RYS. D

RYS. C

RYS. E

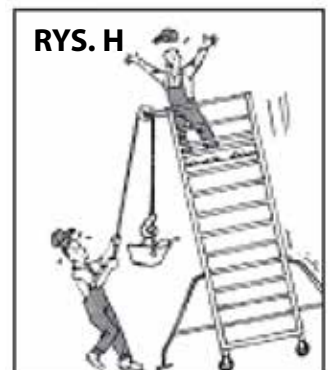

RYS.F: Mobile scaffold towers can only be moved by hand, and only on compact, smooth and obstacle-free surfaces. When moving, the normal walking speed must not be exceeded. Before moving, reduce the height of the tower according to the condition of the pavement and the strength of the wind.

RYS.G: Before use, check that the mobile scaffold tower has been assembled in accordance with these instructions and that it is in an upright position.

RYS. F

RYS. G


RYS.H: The attachment and use of hoisting equipment is not permitted.

RYS. H




NOTE!

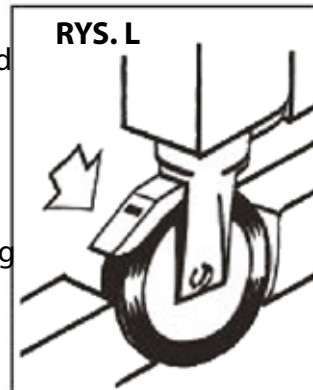
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RYS. I



RYS.I: No bridging is allowed between the mobile scaffold towers and a building or other structure not part of the mobile scaffold towers.

RYS. L



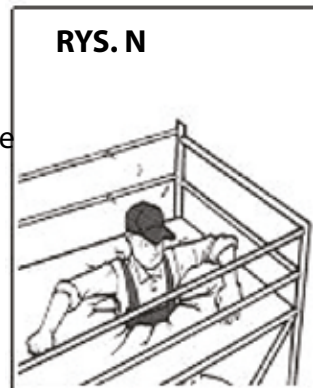
RYS.L: Before use, ensure that all safety measures to prevent accidental movement of the tower, i.e. special locking brakes and possibly adjustable clamps, were applied.

RYS. M



RYS.M: It is forbidden to ascend or descend from work platforms outside the areas designated for this purpose.

RYS. N



RYS.N: It is not permitted to jump on the tower or to place loads or persons the weight of whom exceeds the load capacity specified by the manufacturer. Under no circumstances should additional structures be supported on platforms or rungs to increase the working height.

NOTE!

THE ENTRY AND EXIT OF A WORKER FROM A MOBILE SCAFFOLD TOWER SHOULD ALWAYS TAKE PLACE INSIDE THE MOBILE SCAFFOLD TOWER.

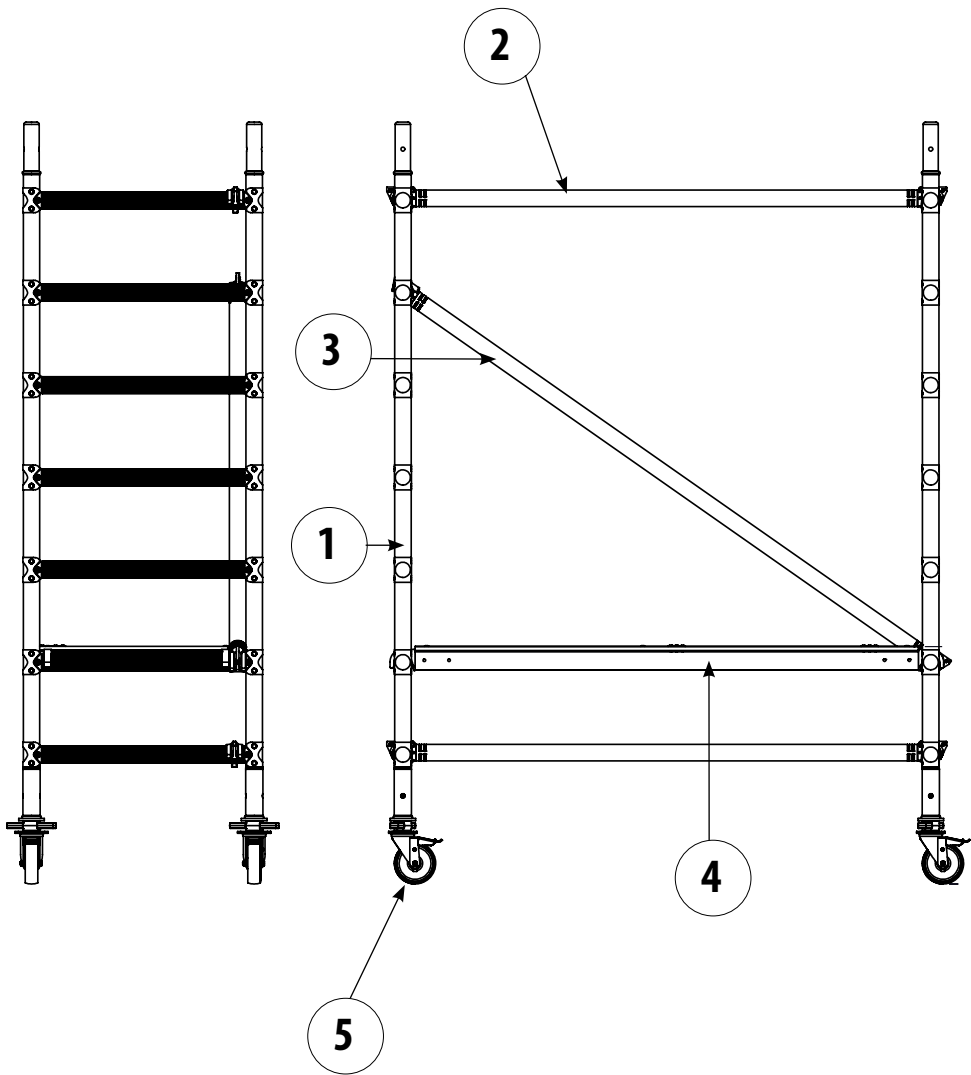


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SELECTED TOP FLEX XS CONFIGURATIONS S160XS / S180XS-23

TOP FLEX S160XS-23 / S180XS-23

Item no.	Kod S160XS-23	Kod S180XS-23	Description	Quantity
①	F75200.40	F75200.40	Frame 0.75x2.0 (m)	2
②	TR160.40	TR180.40	Crossbar	2
③	D160.40	D180.40	Diagonal	1
④	RB160E	RB180E	Landing with trapdoor	1
⑤	R125REG	R125REG	Adjustable casters ø 125 (mm)	4





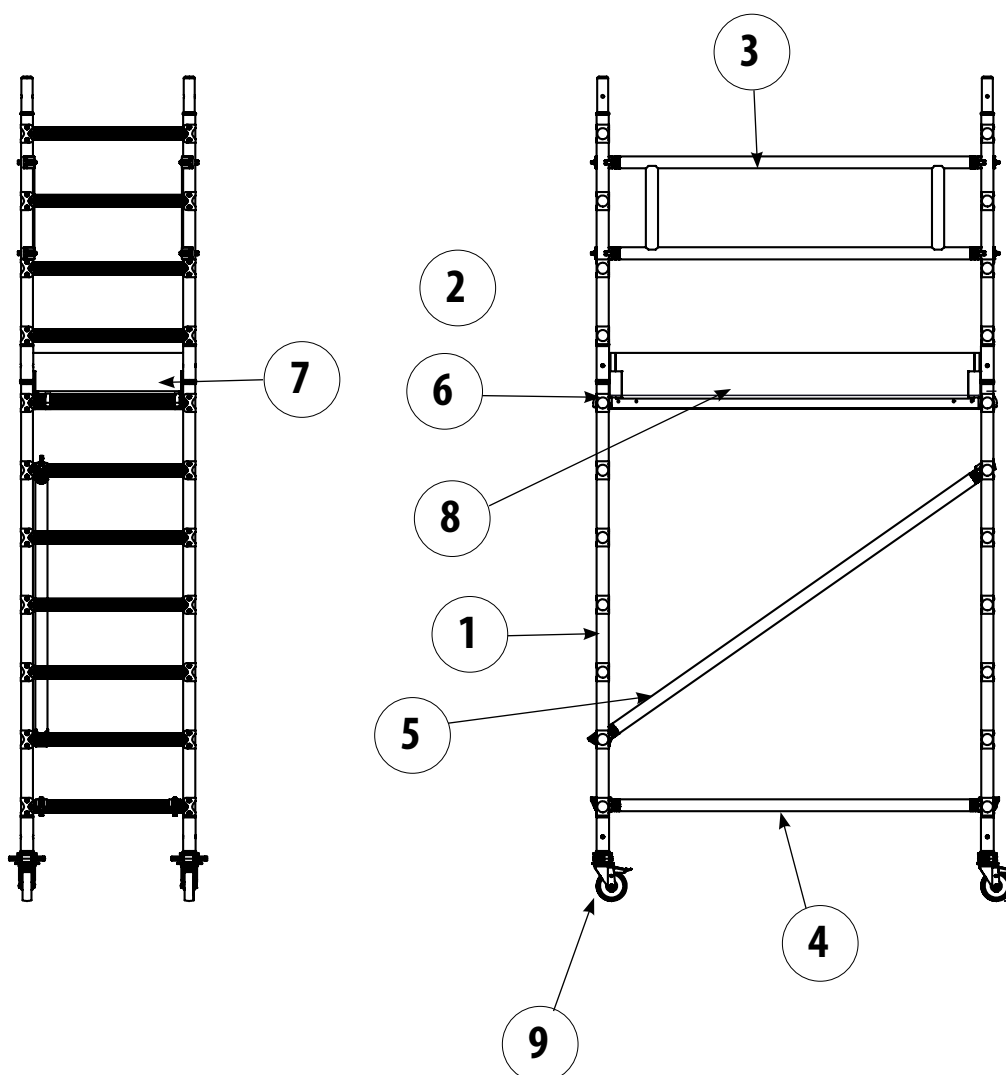
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SELECTED TOP FLEX XS CONFIGURATIONS S160XS / S180XS-34

TOP FLEX S160XS-34 / S180XS-34

Item no.	Kod S160XS-34	Kod S180XS-34	Description	Quantity
①	F75200.40	F75200.40	Frame 0.75x2.0 (m)	2
②	F75100.40	F75100.40	Frame 0.75x1.0 (m)	2
③	P160	P180	Railing	2
④	TR160.40	TR180.40	Crossbar	2
⑤	D160.40	D180.40	Diagonal	1
⑥	RB160E	RB180E	Landing with trapdoor	1
⑦	TF75E	TF75E	Short toe board	2
⑧	TF160	TF180	Long toe board	2
⑨	R125REG	R125REG	Adjustable casters ø 125 (mm)	4



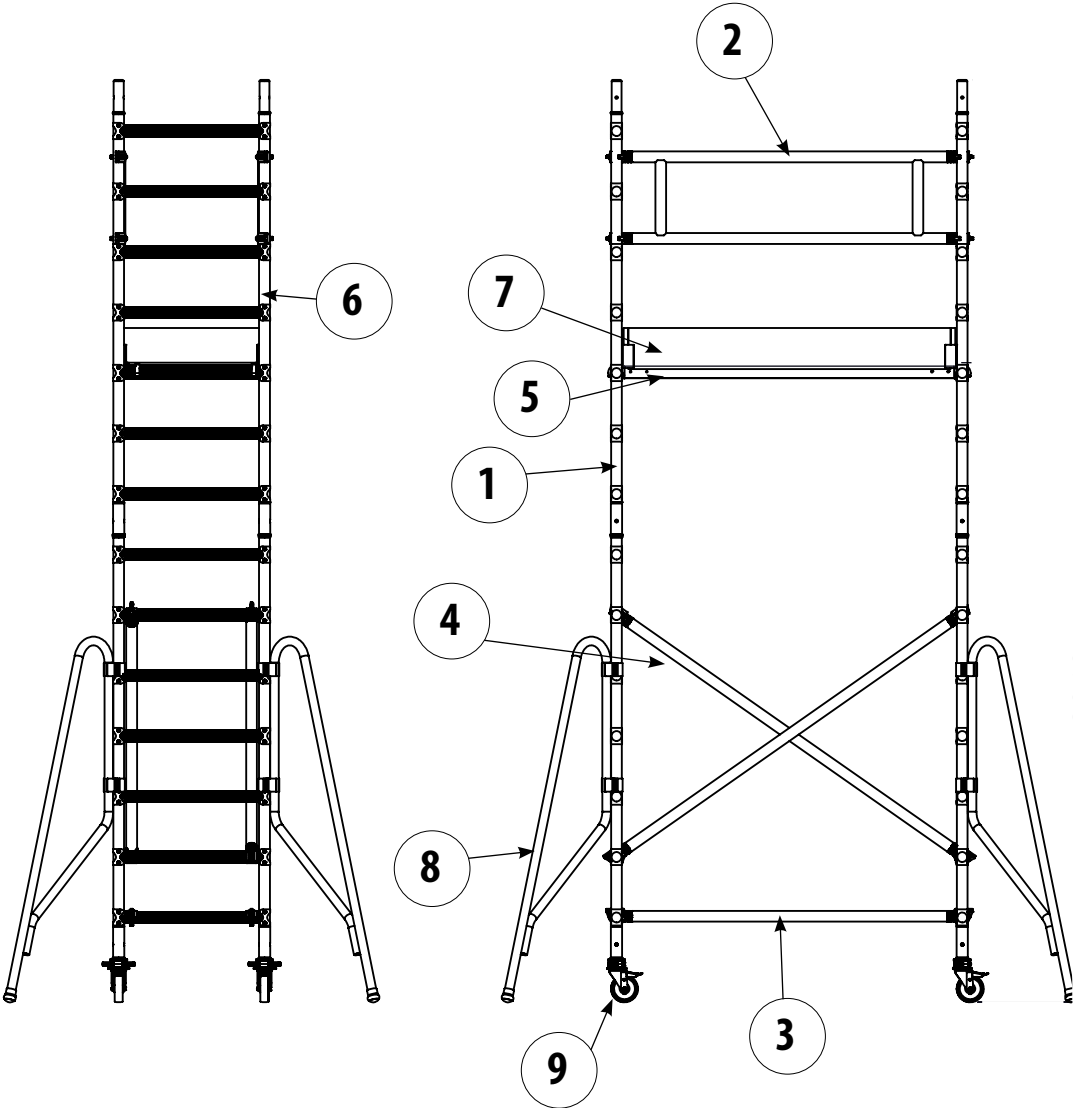


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SELECTED TOP FLEX XS CONFIGURATIONS S160XS / S180XS-43

TOP FLEX S160XS-43 / S180XS-43

Item no.	Kod S160XS-43	Kod S180XS-43	Description	Quantity
①	F75200.40	F75200.40	Frame 0.75x2.0 (m)	4
②	P160	P180	Railing	2
③	TR160.40	TR180.40	Crossbar	2
④	D160.40	D180.40	Diagonal	2
⑤	RB160E	RB180E	Landing with trapdoor	1
⑥	TF75E	TF75E	Short toe board	2
⑦	TF160 E	TF180E	Long toe board	2
⑧	STAB1.40	STAB1.40	Stabilizer	4
⑨	R125REG	R125REG	Adjustable casters ø 125 (mm)	4





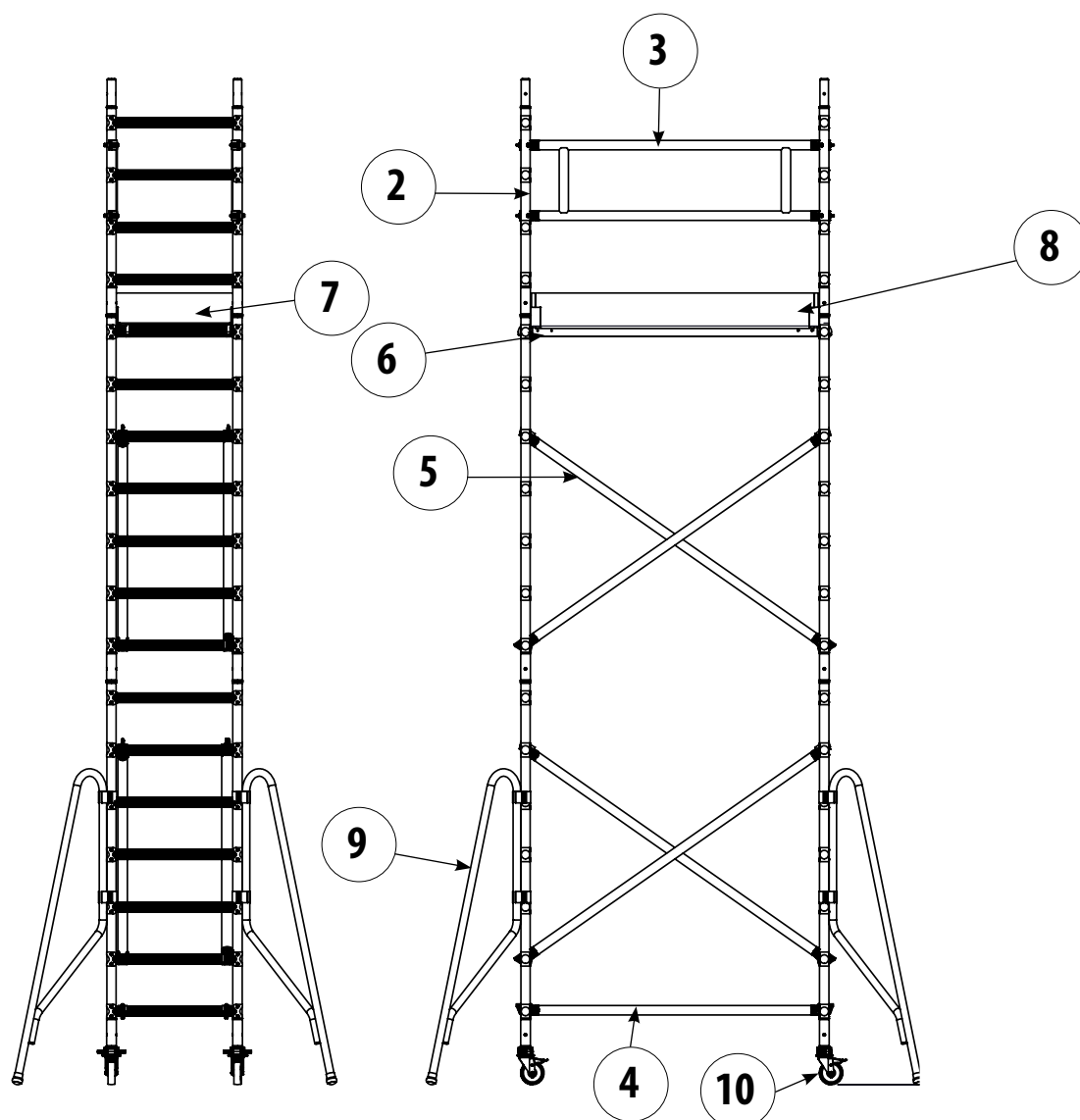
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SELECTED TOP FLEX XS CONFIGURATIONS S160XS / S180XS-54

TOP FLEX S160XS-54 / S180XS-54

Item no.	Kod S160XS-54	Kod S180XS-54	Description	Quantity
①	F75200.40	F75200.40	Frame 0.75x2.0 (m)	4
②	F75100.40	F75100.40	Frame 0.75x1.0 (m)	2
③	P160	P180	Railing	2
④	TR160.40	TR180.40	Crossbar	2
⑤	D160.40	D180.40	Diagonal	4
⑥	RB160E	RB180E	Landing with trapdoor	1
⑦	TF75E	TF75E	Short toe board	2
⑧	TF160 E	TF180E	Bortnica długa	2
⑨	STAB1.40	STAB1.40	Long toe board	4
⑩	R125REG	R125REG	Adjustable casters ø 125 (mm)	4



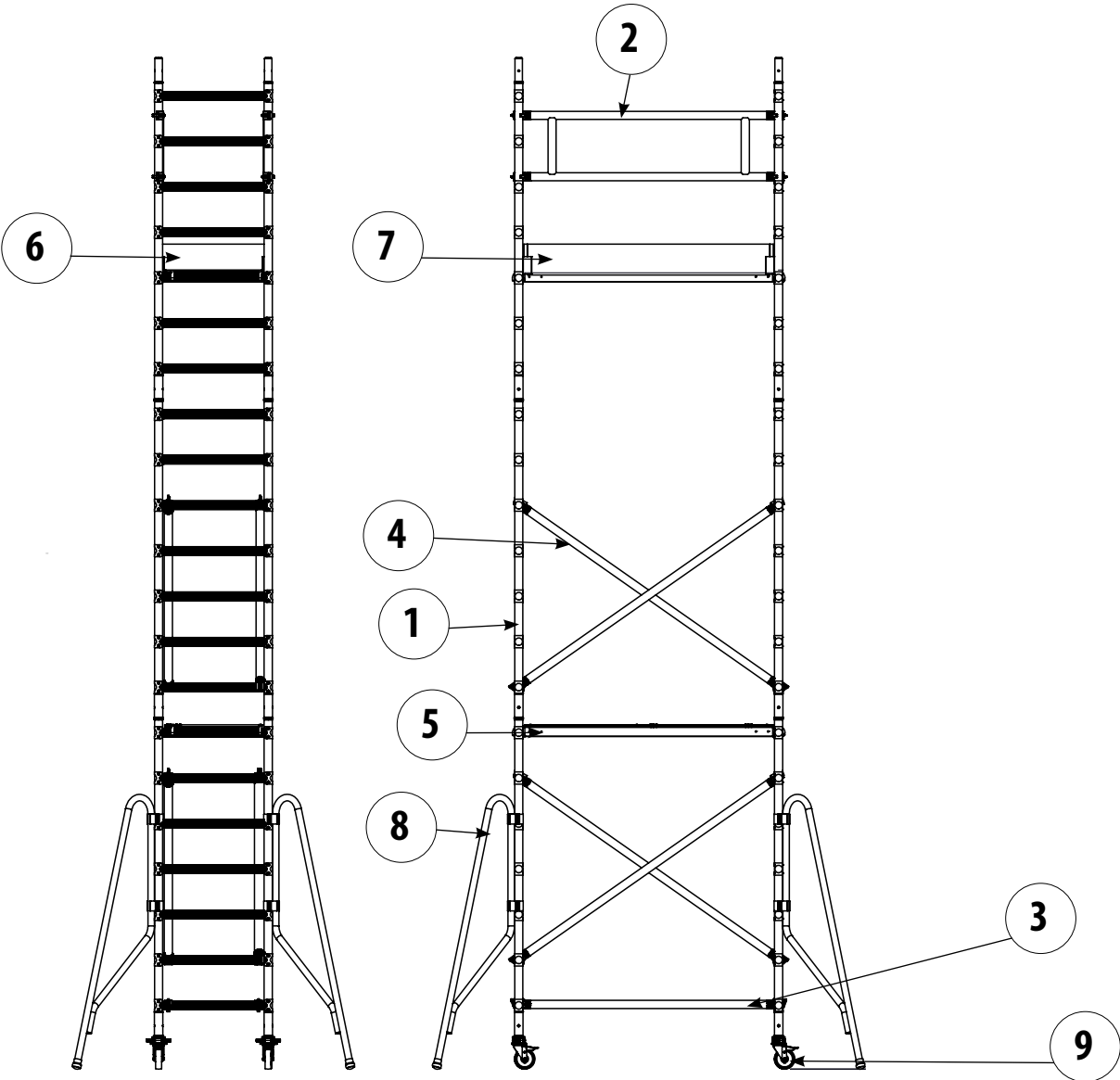


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SELECTED TOP FLEX XS CONFIGURATIONS S160XS / S180XS-63

TOP FLEX S160XS-63 / S180XS-63

Item no.	Kod S160XS-63	Kod S180XS-63	Description	Quantity
①	F75200.40	F75200.40	Frame 0.75x2.0 (m)	6
②	P160	P180	Railing	2
③	TR160.40	TR180.40	Crossbar	2
④	D160.40	D180.40	Diagonal	4
⑤	RB160E	RB180E	Landing with trapdoor	2
⑥	TF75E	TF75	Short toe board	2
⑦	TF160 E	TF180	Long toe board	2
⑧	STAB1.40	STAB1.40	Stabilizer	4
⑨	R125REG	R125REG	Adjustable wheel ø 125 (mm)	4





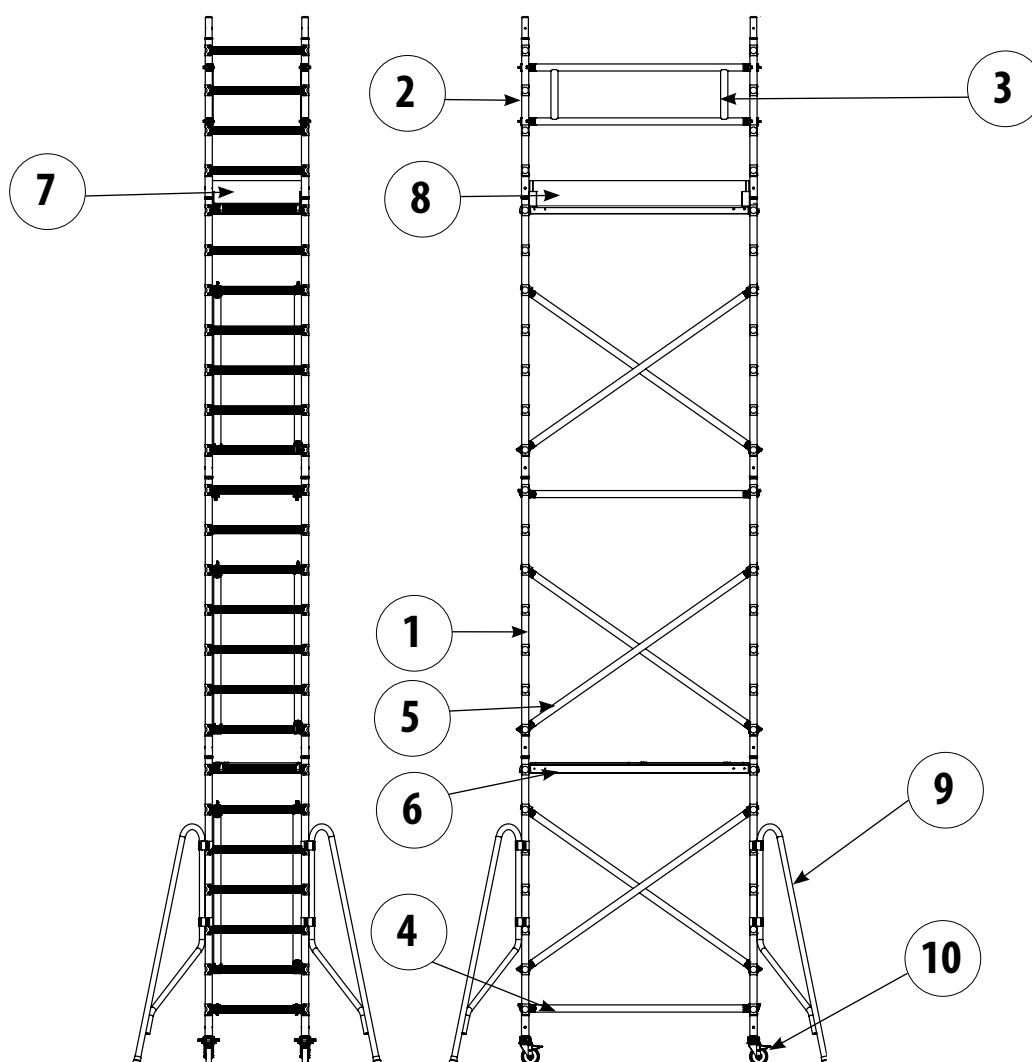
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SELECTED TOP FLEX XS CONFIGURATIONS S160XS/ S180XS-74

TOP FLEX S160XS-74 / S180XS-74

Nr. Elementu	Kod S160XS-74 /	Kod S180XS-74	Opis	Ilość
①	F75200.40	F75200.40	Frame 0.75x2.0 (m)	6
②	F75100.40	F75100.40	Frame 0.75x1.0 (m)	2
③	P160	P180	Railing	2
④	TR160.40	TR180.40	Crossbar	4
⑤	D160.40	D180.40	Diagonal	6
⑥	RB160E	RB180E	Landing with trapdoor	2
⑦	TF75E	TF75E	Short toe board	2
⑧	TF160 E	TF180E	Long toe board	2
⑨	STAB1.40	STAB1.40	Stabilizer	4
⑩	R125REG	R125REG	Adjustable wheel ø 125 (mm)	4



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PHOTOS OF MOBILE TOWER ELEMENTS TOP FLEX XS

**fig.1**

Frame 0.75x2.00 (m)
with wheels mounted
Cod: F75200.40
+ R125REG

**fig.2**

Frame 0.75x2.00 (m)
Cod: F75200.40

**fig.3**

Frame 0.75x1.00 (m)
Kod: F75200.40

**fig.4**

Adjustable wheels

Cod: R125REG

**fig.6**

Handrail

Cod: P160/P180

**fig.5**

Crossbar

Cod: TR160.40/TR180.40

**fig.8**

Landing with trapdoor Cod: RB160E/RB180E

**fig.7**

Diagonal

Cod: D160.40/D180.40

**fig.9**

Boards

Cod: TF75E i TF160E/
TF180E

**fig.10**

Stabilizers



Cod: STAB1.40
Stabilizer links

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INSTALLATION INSTRUCTIONS FOR TOP FLEX XS

Module S160XS-23 / S180XS-23

- Place the two frames with the casters (fig. 1) vertically and connect them with the two crossbars fig. 5). Place the bracings on the edges of the first rung;
- Lock the casters by lowering the ratchet lock (fig. 4);
- Mount the platform (fig. 8) on the second rung of the side frames;
- Fix one diagonal (fig. 7) on the 2nd and 6th rung of one of the edges.

Module S160XS-34 / S180XS-34

- Place the two frames with the casters (fig. 1) vertically and connect them with the two crossbars (fig. 5). Place the bracings on the edges of the first rung;
- Lock the casters by lowering the ratchet lock (fig. 4);
- Mount the platform (fig. 8) on the second rung of the side frames;
- Fix one diagonal (fig. 7) on the 2nd and 6th rung of one of the edges.
- Place the one-metre frames (fig. 1) on top of the base frames (fig. 3) and lock them in place;
- Attach two railings opposite each other to the gable frames (fig. 3) above the 9th and 10th rungs;
- Finally, place the toe boards (fig. 9) on the work platform.

Module S160XS-43 / S180XS-43

- Place the two frames with the casters (fig. 1) vertically and connect them with the two crossbars (fig. 5). Place the bracings on the edges of the first rung;
- Lock the casters by lowering the ratchet lock (fig. 4);
- Attach two diagonals (fig. 7) at the 2nd and 6th rung of the opposite side frames so that they cross each other;
- Place the one-metre frames (fig. 1) on top of the base frames (fig. 3) and lock them in place;
- Attach two railings opposite each other over the 9th and 10th rungs to the one-metre frames (fig. 3);
- Mount the platform (fig. 8) on the 10th rung of the side frames;
- Attach the two railings (fig. 6) above the 12th and 13th rungs to the frames (fig. 2) opposite each other;
- Finally, place the toe boards (fig. 9) on the work platform.

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INSTALLATION INSTRUCTIONS FOR TOP FLEX XS

Module S160XS-63 / S180XS-63

- a. Place two frames with the casters (fig. 1) vertically and connect them with the two crossbars (fig. 5). Place the braces on the edges of the first rung;
- b. Lock the casters by lowering the ratchet lock (fig. 4);
- c. Attach two diagonals (fig. 7) at the 2nd and 6th rung of the opposite side frames so that they cross each other;
- d. Fit the four stabilisers (fig. 10) to the vertical edges of the frames. The top handle between the 5th and 6th rung and the bottom handle between the 3rd and 4th rung.
- e. Mount another two-metre frame (fig. 2) on top of the already mounted base;
- f. Brace the structure with two diagonals (fig. 7) by attaching them at the 8th and 12th rung of the opposite edges of the side frames so that they cross each other;
- g. Place a platform on the 14th rung of the side frames (fig. 8);
- h. With the platform already in place, place another one-metre high on the tops of the frames (fig.3);
- i. On the edges of the one-metre frame, place two railings (fig. 6) over the 19th and 20th rung
- j. Finally, place the toe boards (fig. 9) on the work platform.

Module S160XS-63 / S180XS-63

- a. Place the two frames with the casters (fig. 1) vertically and connect them with the two crossbars (fig. 5). Place the braces on the edges of the first rung;
- b. Lock the casters by lowering the ratchet lock (fig.4);
- c. Attach two diagonals (fig. 7) at the 2nd and 6th rung of the opposite edge side frames so that they cross each other;
- d. Fit the four stabilisers (fig. 10) to the vertical edges of the frames. The top handle between the 5th and 6th rung and the bottom handle between the 3rd and 4th rung.
- e. Place a platform on the 7th rung of the side frames (fig. 8);
- f. Mount another two-metre frame (fig. 2) on top;
- g. Brace the structure with two diagonals (fig. 7) by attaching them at the 8th and 12th rung of the opposite edges of the side frames so that they cross each other;
- h. Mount another two-metre frame (fig. 2) on top of the already mounted base;
- i. Place a platform on the 17th rung of the side frames (fig. 8);
- j. On the edges of the gable frame, place two railings (fig. 6) over the 19th and 20th rungs;



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INSTALLATION INSTRUCTIONS FOR TOP FLEX XS

- k. Finish by placing the toe boards (fig. 9) on the work platform.

Module S160XS-74 / S180XS-74

- a. Place the two frames with the casters (fig. 1) vertically and connect them with the two crossbars (fig. 5). Place the braces on the edges of the first rung;
- b. Lock the casters by lowering the ratchet lock (fig. 4);
- c. Attach two diagonal braces (fig. 7) at the 2nd and 6th rung of the opposite side frames so that they cross each other;
- d. Fit the four stabilisers (fig. 10) to the vertical edges of the frames. The top handle between the 5th and 6th rung and the bottom handle between the 3rd and 4th rung.
- e. Place a platform on the 7th rung of the side frames (fig. 8);
- f. Mount another two-metre frame (fig. 2) on top;
- g. Brace the structure with two diagonal braces (fig. 7) by attaching them at the 8th and 12th rung of the opposite edges of the side frames so that they cross each other;
- h. Fit two crossbars on the edges of the 14th rung of the frame.
- i. Mount another two-metre frame (fig. 2) on top;
- j. Brace the structure with two diagonal braces (fig. 7) by fixing them at the 15th and 19th rungs of the opposite edges of the side frames so that they cross each other;
- k. Place a platform on the 21st rung of the side frames (fig. 8);
- l. With the platform already in place, place the one-metre frames on top of the frames (fig. 3);
- m. On the edges of the gable frame, place two railings (fig. 6) over the 23rd and 24th rungs;
- n. Finish by placing the toe boards (fig. 9) on the work platform.

**NOTE!**

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PHOTOGRAPHS OF STAIR KIT PARTS



Frame 0.75x0.50
Cod: 75050.40



Frame 0.75x0.75
Cod: 75075.40



Frame 0.75x1.00
Cod: 750100.40

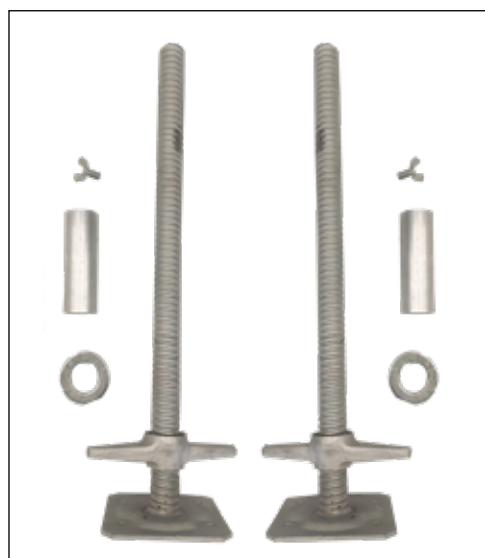


Diagonal

Cod: D160.AD.40/D180.AD.40



Swivel clamp
Cod: ATTACH.40



Base with adjustment screw
Cod: VR.P



NOTE!

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ASSEMBLY INSTRUCTIONS FOR STAIR KIT MODULES

Stair kit basic module

- Remove the casters from one base frame (fig. 1 page 22);
- Depending on the difference in level you need to reduce with the stair kit frames when placing the tower on the stairs, choose the appropriate frame.

Frame code	Level difference reduced by the frame (mm)	Level difference reduced by VR.P (mm)	Level difference reduced – total frame + VR.P (mm)
F75050.40	550	200 (max)	750
F75075.40	830	200 (max)	1030
F75100.40	1100	200 (max)	1300

- Attach the VR.P base with adjustment screw (fig. 17) to the selected frame (fig. 12,13,14);
- Connect the F75200.40 frame (fig. 1 page 22) with the frame to which the VR.P has been attached and secure them;
- Attach the swivel clamp (fig. 16) to the edges of the lowest rung of the selected stair kit frame;
- Position the F75200.40 base frame and the second F75200.40 base frame already connected to the selected stair kit frame so that the shorter one is on the stairs and the longer one on the opposite side in such a way that the lowest rung of the F75200.40 shorter frame is approximately at the same level as the lowest rung of the frame extended by the stair kit frame;
- Then place the crossbars (fig.5 page 22) on the edges of these rungs (the exact level must be adjusted with the VR.P - base with adjustment screw (fig. 17) and use a spirit level - the tower must be level);
- Install two diagonals from the stair kit (fig. 15) on the second rung of the base frame placed on the stairs and the lowest rung of the stair kit frame by attaching them to the swivel brackets (fig. 16). Check the levelling again. If it has changed, level again using the screw for adjustment;
- Continue assembling the tower according to the instructions provided for the individual Top Flex tower models.

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Warranty conditions and post-warranty repairs

1. General provisions

- 1.1. These Terms and Conditions of Warranty and Post-Warranty Repairs, hereinafter referred to as the Terms and Conditions, govern the rules for making by: Faraone Poland Sp. z o. o. street Prosta 32, Łozienica, 72-100 Goleniów, warranty and post-warranty repairs of products marked with the following brands: Faraone and Akala (does not apply to Elevah products), and are posted on the website www.faraone.pl.
- 1.2. The terms and conditions apply to warranty and post-warranty repairs of products for which the Guarantor is the entity obliged to perform such repairs.
- 1.3. Ordering a warranty or post-warranty repair by the User is tantamount to acceptance of these Terms and Conditions.

2. Warranty

- 2.1. Faraone Poland Sp. z o. o., hereinafter also referred to as the Guarantor, grants a warranty for the offered products for the period:
 - a) 12 months for Akala Linia Hobby products,
 - b) 12 months for special products,
 - c) 12 months for lifts,
 - d) 24 months for standard products: ladders, platforms, scaffolding / mobile towers and working platforms.
- 2.2. The warranty is offered in addition and does not limit the rights specified by the current ones and future legal provisions, including does not exclude, limit or suspend consumer rights.
- 2.3. The warranty services provided by the Guarantor do not result in the extension or renewal of the warranty, subject to the appropriate application of Art. 581 of the Civil Code.
- 2.4. The warranty is valid within the European Union.

3. Warranty repairs

- 3.1. The warranty period begins when the product is purchased by the first User, and the date on the original proof of purchase inserted by the Guarantor or the distributor of Faraone Poland Sp. z o. o.
- 3.2. The warranty covers only product defects resulting solely from the fault of the Guarantor and arising from reasons inherent in the product (hidden manufacturing or material defects), provided that:
 - a) the product was used in accordance with the Instruction Manual and intended use, and properly maintained and stored,
 - b) the product has not been repaired, disassembled or modified by unauthorized persons, other than employees or representatives of the Guarantor,
 - c) the marking with the product's serial number has not been destroyed (removed).
- 3.3. Defects within the meaning of these Terms and Conditions do not include, in particular, defects resulting from: natural wear, excessive load and/or improper use, exposure to chemicals or high humidity, as well as those resulting from natural disasters (forces of nature), or resulting from mechanical damage, including those related to the transport of the product.
- 3.4. The maximum liability of the Guarantor under the warranty, as well as the general liability for damages related to the delivery of the defective product, may not exceed the price paid for the product in respect of which the claim was made. This limitation does not apply to liability for damage caused by the Guarantor's willful misconduct.
- 3.5. The user loses his warranty rights if any of the circumstances listed in point. 3.2. a) – 3.2.c).
- 3.6. The user may exercise the warranty rights provided that:
 - a) immediately after noticing the defect, submitted a warranty claim in the form indicated in point 3.7.a) of these Terms and Conditions,
 - b) the complained product has features enabling its identification as a product from the Guarantor.
- 3.7. The conditions for starting warranty repairs are:
 - a) correct completion by the User of the Repair Report Form on the website www.faraone.pl, i.e.

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completion of all fields marked with (*),

b) delivery of the product to the Guarantor's office, on a previously agreed date, at the Guarantor's own expense. The Guarantor will refund the shipping costs, if the complaint is recognized as a warranty repair, up to the amount of:

- EURO 25.00 net for products up to 3 m long,
- EURO 65.00 net for products over 3 m long,
- EURO 0.50 net per 1 km - in the case of large special products.

The reimbursement of costs incurred will be based on a VAT invoice issued in electronic form by the Ordering Party of the warranty repair service.

3.8. Products sent to the Guarantor must be clean and free from any type of dirt (e.g. concrete, mud, oil or grease) that would prevent repairs. Heavily dirty products will not be accepted.

3.9. If the product does not have its own serial number or is illegible, the Guarantor's own marking may be applied to the product for identification purposes.

3/10 Before repairing the product delivered to the Guarantor, it will be diagnosed in terms of the fault and its description provided by the Customer in the Repair Report Form. If the technical condition of the delivered product differs from that declared in the Repair Report Form, the Guarantor reserves the right to refuse to accept the product and to charge the Customer with the diagnosis costs in the amount of EURO 50.00 net.

3/11. If the repair reported by the Customer is not recognized as a warranty repair, he will be notified of this fact and the reasons for not covering the defect with warranty repair, in the form of a message sent to the e-mail address provided in the Repair Report Form. This message will also be accompanied by a Commercial Offer for the repair containing the scope, cost and estimated date of its completion. In this case, the User will also be obliged to cover the diagnosis costs incurred by the Guarantor in a lump sum of EURO 50.00 net. Then, the appropriate provisions for post-warranty repairs will apply.

3/12. If the complaint is accepted, the Guarantor, at its own discretion, repairs the part or replaces the defective product, unless the Parties decide otherwise in a separate agreement. The defective product or its parts are the property of the Guarantor.

3/13. The Guarantor is obliged to perform warranty repairs immediately.

3.14. After completing the warranty repair, the Guarantor will inform the Customer about its completion and the date of possible collection or return of the product to the address and personal data indicated in the Repair Report Form.

4. Post-warranty repairs

4.1. After the warranty period expires, for the products indicated in point 2.1, the Guarantor provides for the possibility of paid repairs in accordance with the following rules.

4.2. The conditions for starting post-warranty repairs are:

a) correct completion by the User of the Repair Report Form on the website www.faraone.pl, i.e.

completion of all fields marked with (*).

b) delivery of the defective product to the Guarantor's office within the time agreed with him, at the User's expense.

4.3. In exceptional situations, the Guarantor provides for the possibility of diagnosis and possible repair at the place of use of the reported product. In such a case, the Applicant will bear the cost of the diagnosis and will be charged the flat-rate cost of the arrival of the Guarantor's representative, specified in the Commercial Offer sent to the e-mail address indicated in the Repair Application Form. Such an offer requires acceptance via a return message.

4.4. After diagnosing the fault and before undertaking the repair, the Guarantor informs the Applicant, in the form of a Commercial Offer sent to the e-mail address indicated in the Repair Application Form, about: the diagnosed fault and the scope of its possible repair, costs and estimated time of repair. It does not apply to repairs made at the Ordering Party's premises. In this case, there is an oral agreement on the scope and cost of repair, concluded between the representative of the Guarantor and the authorized representative of the Applicant.

4.5. Based on the information referred to in point. 4.4., the reporting party decides on the further course of removing the defect. The Applicant's instruction in this respect should be made in the form of an e-mail sent back to the Guarantor within 3 business days from the date of its receipt. In justified cases, at the request of the Applicant, the above-mentioned deadline may be agreed individually with the Guarantor.

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4.6. In the absence of the Applicant's decision within the deadline referred to in point. 4.5., and also in the event of resignation from the repair, the Guarantor will inform about the need to collect the product from the Guarantor's office. This information is sent to the e-mail address provided in the Repair Request Form. The message will also include an electronic VAT invoice covering the cost of the diagnosis, with a set payment date.

4.7. In the situation referred to in point 4.6., taking into account the danger resulting from the use of a defective product and the liability of the Guarantor as the last user, all products will be sent back / handed over to the Applicant in a disassembled state.

4.8. A repair whose removal cost based on product diagnosis is less than 30% of the net value of the list price of the new product will be performed on the basis of the Repair Report Form alone (i.e. without the information referred to in point 4.4.). In the opposite case, the provisions of point 4.4 apply. and subsequent ones.

4.9. After completing the post-warranty repair at the Guarantor's office, he informs the Applicant about the completion of the repair and the need to collect the product. This information is sent to the e-mail address provided in the Repair Request Form. The message will also be accompanied by an electronic VAT invoice covering the costs of removing this defect, with an agreed payment deadline.

4/10 Damaged parts of the product replaced during post-warranty repairs remain the property of the Guarantor.

4/11. If the product is not collected within 7 days from the date of receipt of the information referred to in point. 4.9., the Guarantor requests the Applicant in writing (e-mail) to collect the product within 7 days from the date of receipt of this request. After the ineffective expiry of the additional deadline set in this way, the Guarantor is entitled to charge a contractual penalty in the amount of EURO 30.00 for each day beyond the set deadline for its non-contractual storage.

5. Final provisions

5.1. Marked in point. 1.1 address details of Faraone Poland Sp. z o. o. indicate the registered office and correspondence address of the Guarantor.

5.2. The terms and conditions enter into force on2025 and are valid indefinitely.

5.3. The Guarantor reserves the right to unilaterally change the provisions of the Conditions at any time, without the need to justify the changes.

5.4. In the event of a change to the Terms and Conditions, the Guarantor will inform about it by publishing the consolidated text of the Terms and Conditions on the website www.faraone.pl.

5.5. Unless otherwise stated, changes to the Terms and Conditions come into force on the day of their publication on the website www.faraone.pl.

5.6. If current or future provisions of the Terms are and will be legally ineffective or invalid in whole or in part, this shall not affect the validity and effectiveness of their remaining provisions. In place of ineffective or invalid provisions of the Conditions, the relevant provisions of the Civil Code will apply.

5.7. The courts competent to resolve any disputes related to these Terms and Conditions will be the Common Courts having jurisdiction over the seat of the Guarantor.

TRANSPORT, STORAGE AND MAINTENANCE

For transport and all movable components, care must be taken to avoid potential loads (dents, caveats). The elements are carefully arranged, separate in a dry, sunless place.

Mobile towers do not require extensive maintenance. Remove the effects immediately, e.g. with water or turpentine.

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